



QUESTIONS AND ANSWERS REGARDING SENYATI

GENERAL INFORMATION ON SENYATI:

KINDLY SEE OUR WEBSITE FOR:

* For Directions and a non-sandy road TO SENYATI, see www.senyatisafaricampbotswana.com.

* GPS Coordinates GPS Co-ordinates: S17 degrees 52,331 E.25 degrees 14,167

CAN I RESERVE A CERTAIN CAMPSITE/CHALET

We at Senyati do our utter best to satisfy our clients. While we can attempt to keep a certain accommodation for you, we honestly cannot guarantee this as this has led to great unhappiness from many people in the past and got us into trouble and great unpleasantness with clients. Therefore, we can attempt to keep a certain space for you but you might not get it when you get here. We try to play fair but we also have to be fair to ourselves.

If you plan a Vic Falls Transfer or Chobe River cruise, you will have to stay that night at Senyati for that night.

The shuttle from Vic Falls come back too late for you to hit the road. Driving during the night in Botswana is not recommended.

You can also have a Transfer to the Vic Falls and stay at Vic Falls for a night and be picked up again the next day to pick up your car from Senyati.

Vic Falls transfers start at 7am from Senyati and you will return to Senyati at about 4pm.

Transfers to Livingstone can also be organised.

Chobe Boat trips depart at 2.45 from the Jetty behind Spar in Kasane.

RESTAURANT: Senyati does not have a restaurant. Supermarkets in Kasane are well-supplied.

GIFTS: African gifts are available in our gift shop, Elephantastic, located at the Reception Area of Senyati.

WOOD: Wood is for sale at Senyati. Firelighters available at Senyati.

WIFI: Free at Senyati

WATER: Can be drunk, boiled.

MAPS: Available from Elephantastic.

CHOBE NATIONAL PARK: 20 Km from Senyati. Therefore it easy to use Senyati as a base camp.

TREES: Kindly take care not to drive over our trees.

Ants: Certain seasons have more ants than other seasons. Therefore if you do not like ants, we strongly recommend you to bring your own ant poison to put under your campsite. We do our best to control the ants as much as possible, however, we cannot kill all ants on the campsite by ourselves. So, kindly feel free to bring ant poison along should you hate ants.

Elephants: As a rule, animals do not come into our camps. Please do not leave any food exposed.

Monkeys: Monkeys steal..so please hide away anything that looks tasty.

Safety: Please do not leave any valuables unattended to at night when you go to bed.

People in Botswana are very honorable, however, we do not want to invite crime.

We can lock up extra valuables for you in our safe upon request.

Scorpions: Please wear closed shoes at night on sand against scorpions. Shake out all towels before use.

ACTIVITIES: Senyati can arrange for Airport Transfers, Chobe Boat Cruises, Tiger Fishing Trips,

Safari Drives and Vic Falls Transfers. Trips can be booked on day of arrival or mail us if you would like to have your excursions included in your invoice. UPON ARRIVAL, please confirm your trip with us if you paid for in advance.

Trips included in the invoice cannot be cancelled. Trips invoiced for include park fees.

You can tip the guide at your own discretion.

Pack drinks/food along on your boat trip/Vic Falls Transfers and Safari Drives.

Can I pay my deposit to Senyati with Paypal? And can I pay USD or Euro with Paypal?

Yes you can. Please use Senyatisafaricamp@gmail.com for such payment and send us proof of payment to the same email address. You cannot pay in Pula or ZAR on Paypal, but you can pay in USD or Euro,

and no matter if you pay a bit more or a bit less, you will be credited accordingly. Please use a currency converter to convert USD to Pula or Rand and deposit such amount. So just pay the amount you get on the converter in USD or EURO and Pay Pall will convert it into USD or Euro when we transfer it to our South African account.

Can I pay the deposit to Senyati into a bank account?

Yes, you can use our Absa Bank account in South Africa as indicated on the invoice.

Can I pay Senyati in Pula upon arrival.

You can of course pay us in Pula. Please prepare the cash ahead of time as the cash machines in Kasane are often out of cash especially at the end of the month.

Does Senyati provide tents?

Senyati does not provide tents. You have to bring your own tent, but we can rent you a fully-equipped chalet if you do not have a tent.

Will Senyati assist with a pick up from the airport?

Yes we can assist you. Kindly email kalrosetours@gmail.com for transport from the airport. Willy will pick you up and return you to the airport again. Willy will also help you to get to town and back if you plan to visit Senyati by flying into Kasane and if you do not want to rent a car.

Does Senyati have a restaurant?

Senyati is strictly self-catering. We have wonderful braai facilities with every chalet/campsite and you can buy lovely meat in Kasane. Every chalet has its own fridge.

Toilet Paper

We recommend that you use only single ply toilet paper at campsites and chalets in Africa as most sewage systems are rather primitive, and we would prefer paper which can decompose easily.

Washing

Senyati does not have washing machines in the chalet, however we do provide a washing service. We have our standard hotel washing bags. Please ask to buy one at Reception for R100. Your washing will be done. Basically it means that we do the washing for P100/bag. The money is to be paid upon receipt of the bag. Clearly write your name and room/campsite number on the bag and your washing will be washed, dried, folded and returned to you. Washing bags which are stuffed unreasonably full will not be done for P100. In such case you will need to buy two bags.

Disposal of Rubbish at Senyati

We at Senyati strive to do full recycling. We kindly ask your cooperation. It took us a long time to train our staff. We make every effort to save our planet and to prevent plastics from getting into water where releases artificial hormones and creates cancer. We try to be an example for other lodges, and so far our recycling has done wonders to our rubbish problem at Senyati and it limits the amount scavengers on our campsite.

In your room you will find various bins. Each for a different kind of rubbish. Please never mix fresh, disposable, kitchen trash with bottles, cans etc.

We do not use any plastic bags for our trashbins at the chalets/campsites. Therefore, please, should you wish to, bring newspapers along to wrap your peels, cut-offs with and then kindly put that into the fresh, disposable rubbish bin which you will either find in your chalet or on a central spot on your campsite. If you do not have any newspapers, kindly just throw it into the bin, put it on a high place if you do not like the sight of the fresh rubbish. We recommend that you keep it on top of the washing sink in the kitchen against the wall where you will not have any sight of the rubbish. Our cleaning ladies will clean it out every day. You can also throw bones outside for the Jackal to come and eat it at night.

PLEASE **NEVER** LEAVE ANY RUBBISH BINS OUTSIDE as it will attract the baboons who do not only become a nuisance but also become dangerous. As said, our cleaners will remove and clean all bins on a daily basis.

IS there 50 ppm diesel for sale in Botswana

Us, at Senyati is not sure that where this diesel is to be found, however, what we know for sure is that it is not available in Kasane. You might want to contact Mercedes Benz/BMW dealers in Gabarone to ask them where this is to be found.

Malaria

Malaria season in Botswana is only during the rainy season. We have never had a case of Malaria at Senyati as we take all kinds of preventive measures against malaria. We are not situated ON THE RIVER but we have our own waterhole with a fountain from which the water comes out and move. However, Botswana as a whole is a Malaria area. So, if you feel more comfortable, you can take Malaria tablets, but Malaria tablets have various kinds of side-effects. When you come to Senyati only, Malaria should not be a problem, however, we still strongly recommend people to take preventive measures such as spraying yourself with insect repellent, especially on the feet and ankle areas and Senyati has now installed mosquito nets in order to have let our guests sleep more comfortable.

Please make sure to put extra insect repellent on your feet as there are also other insects what love to bite you at night on your feet. Many people mistake this for bedbugs etc, however, they forget to spray their feet.

Scorpions

Scorpion season is from August to March. Scorpions at Senyati are not deadly however, gives a very very strong and sore sting. We therefore recommend that you shake out all towels before you dry yourself and that you shake out your shoes and close your sleeping back up (fold the top over) when you go out in the day. We also recommend people not to walk barefoot at night when the scorpions come out. If a Scorpion stings you, a very good remedy is to heat up the spot as hot as you can, with a very hot boiled egg or something. Apparently the poison from a scorpion is a protein and if you heat it up, it will solidify and not move further in the blood stream. This is just an old fashioned remedy, and can be applied as an emergency measure until you can get to a doctor. It is not recommended that you put ice on as many people tend to do.

IS it true that only a certain amount of cars are allowed into the Chobe?

We at Senyati are not totally sure where this story came from. However, as far as we know and until now 2014, people go in and out as they wish and as long as you pay your money, they are happy. As you know, MONEY TALKS! We think it could have been an idea at some stage, however, it never materialized. So it was printed in a book, but this never happened that they limited the amount of cars.

What time do you have to be at the Chobe gate?

Again, we do not know where this story came from that people who are not in groups can only go in at a certain time. You can come and go as you wish, as long as you pay, they are happy. If you experience difficulty going in, please inform us so that we can change this clause, however, for years we have told people just to go and they were all let in.

Can I go into the park with a normal SUV?

No, you cannot. You can attempt, however, we cannot guarantee anything. We believe that only 4 wheel drive cars can get into the park. However, you can get to Senyati, you do not need a 4x4. You can get here by ordinary car. Please look on our internet page under Directions on how to get here by an ordinary seated car. Senyati can organize safari drives for you.

How long do most people stay at Senyati?

Most people stay for a minimum of 3 days. One day the day they arrive, then the next day they do a Vic Falls Transfer and the next day they go on a Chobe River cruise and then depart the next day, so a total of 3 days is recommended, but of course it depends on the need of the tourist.

How long does one drive from Senyati to Ihaha in Chobe National Park?

It takes about 3 hours to get to Ihaha, depending of course on the sightings along the road.

Can one drive from Savuti in one day to Senyati?

Yes, it might be quite a tiring drive but many people do so.

Is it necessary to book for Senyati?

Senyati is full most part of the year, so we strongly recommend that you reserve your campsite/chalet.

Have the chalets en-suite bathroom, toilet and shower?

YES, KINDLY GO TO OUR FACEBOOK PAGE, SENYATI SAFARI CAMP LESOMA VALLEY AND YOU WILL SEE LOADS OF PHOTOS THERE. OUR CHALETS HAVE EVERYTHING INSIDE AND THEY ARE HUGE.

Does one need to pay a deposit to secure a reservation at Senyati?

Yes, you have to pay 50% deposit in order to secure your reservation.

Does Senyati Serve Meals?

Senyati does not have a restaurant. We have the bar with the best view in the world.

Is it safe to walk around Senyati's Campsite during the nights.

Yes, it is, however, we still recommend people to use a torch light when they walk.

Is there cell phone reception at Senyati?

Yes, there is some kind of cell phone reception, but extremely bad. Therefore we recommend that you rely on our satellite internet connection for communication with your family and friends when at Senyati. Pls give them your email address.

Does Senyati Provide Firewood?

Senyati used to give firewood free to guests, however there were too many guests who took our firewood to their next campsite, by taking from the next-door camp, so Senyati now provides firewood at a minimal price.

What does your chalets include?

Senyati's chalets are spacious and is equipped with a toaster, stove, fridge, aircooler/fan, mosquito nets, 220V electric plugs, bedding, flushing toilet with toilet paper, hot water, braai area, chairs, tables, knives, forks, pots, pans, glasses etc. etc. The chalets are fully furnished and fully equipped.

Our double/tripple chalet can sleep three people comfortably. It is one room with three beds, so if you are adults who prefer privacy, then this room will not work for you. If you are parents with a child, then yes, this is perfect, or if you are just a couple.

Our family chalets can seleep two parents and two children. These chalets have a mezzanine floor upstairs where the kids can sleep. However, if you are adults and you are just good friends and are not so concerned about privacy, then 4 adults can share this chalet, however, if you are two couples who each want their own privacy, then no, you will not be happy with this chalet. This chalet has one toilet/shower and sleeps 4 people.

DOUBLE TWIN CHALET—Our double twin chalets are huge. They can sleep a max of 8 people and have two main bedrooms with each 2x three quarter beds inside. The other beds are on the closed verandah. This chalet has a huge living dining area and is suitable for families who want to spend a holiday together.

All our chalets have internet reception and all our chalets have their own braai/bbq area, fridge, cutlery, crockery, bedding, mosquito nets and are cleaned on a daily basis. Please do not forget to give your key in at reception everyday in order to have your chalet cleaned.

Does Senyati accept credit cards?

Unfortunately Senyati does not have a landline and therefore does not take credit cards. You can use Paypal to pay our deposit, however, please make sure that you have cash prepared to pay your balance of the bill.

Does Senyati have a swimmingpool?

Senyati intends to get a swimming pool, however at the moment Senyati does not have a pool as it is not that easy to put a pool where elephants rule.

Does Senyati have WIFI?

Yes, we provide WIFI free to all of our guests.

Is December, January and February too hot at Senyati?

No, the evenings at Senyati are nice and cool. October is the the hottest month at Senyati when there is not much of a breeze.

Does Senyati have safe drinking water?

The water of Senyati can drunk, however, we do not recommend people to drink it non-boiled. It is totally safe being drunk in coffee, tea and boiled, however, it might not taste very nice with ice only.

Do the animals at Senyati come into the campsite?

As a rule we keep all wild animals out of our campsite. We do have security guards to chase the elephant at night away from the campsites and we do not tolerate the baboons in our campsite. Of course, that is relative, as baboons are sometimes more clever than humans, but we do our utter best to secure the safety and belongings of our guests.

Is Senyati Safe?

Senyati does everything possible to secure the safety of our guests. We employ two security guards every night to safeguard our guests, however, we still ask all guests to hide all precious belongings including computers etc as we cannot take responsibility for the goods of guests when the expose such valuables unnecessarily. When you go to bed at night, of course it is still better to take the normal

safety precautions you will do as when you are home. Lock your car. Do not expose valuables in the car, lock your front door, do not let your passport, money etc lie around.

Are Children welcome at Senyati?

Senyati welcomes everyone, however we do ask people to contain their kids as the majority of our clients visit Senyati because of the love of animals. Also, Senyati cannot take responsibility for the safety of kids if people do not look after their own kids. But, yes, we welcome well behaved, nature loving, sweet kids as much as we love our elephants.

Do all our chalets have ensuite-bathrooms/toilets?

Yes we do.

YES, KINDLY GO TO OUR FACEBOOK PAGE, SENYATI SAFARI CAMP LESOMA VALLEY AND YOU WILL SEE LOADS OF PHOTOS THERE. OUR CHALETs HAVE EVERYTHING INSIDE AND THEY ARE HUGE

Can one drive from Senyati to the Chobe National Park easily.

Yes, you can. Many people use Senyati as the base camp. It is much cheaper and our facilities are much better. We are located about 10 km from the Sedudu gate and about 3 hours drive to Ihaha.

Can one drive in one day from Senyati to Savuti.

Yes, that is possible. It will take you about 5 hours.

Is it easy to drive from Senyati to Savuti then to Moremi by yourself.

We will not recommend women who are not well trained in 4x4ing or single men to drive this very sandy road by themselves. During dry season, it is do-able, however, it would be better to do this two vehicles together, but driving this very sandy road can be challenging and dangerous for one person. It is possible to drive to Savuti from Senyati by yourself, go there for the day (there are many animals) and then drive back to Senyati.

We advise people not to plan trips from Ihaha to Moremi during rainy season in Botswana. Rainy season is from end November to end March/April. You might find yourself spending money, paying deposits for camping, just to find out that the road from Moremi to Savuti is closed and you will lose your money. This is the same story every year and we find travel agencies making these bookings for guests again and again, and the guests are disappointed year after year.

During rainy season, we recommend that people stay at Senyati at least for two days in order to make sure that they see ellies, as the ellies might skip a day during this time of the year.

Where can we stopover in Francistown?

A place we always recommend to stopover in Francistown is Woodlands just outside Francistown when you come from Gabarone, and it is just before Francistown when you come from Senyati. In high season it is better to make a booking at Woodlands info@woodlandsbotswana.com.

Where can we stopover in Nata?

We recommend a stopover at Elephantsands, where you will also see elephants, or at Nata Lodge.

Where can we stopover in Maun?

Sitanga - Sitatanga on 00267 680 0380.

Maun—stayover- DOMBO Camp- This place has leopards if you love leopards. They have only 4 campsites so we recommend that you make a reservation. It is about 80Km outside Maun on the Nata-Maun Road and then 30km more off the big road.

Where can we stopover in the Caprivi?**Where can we stay in Kubu Island?**

Call 00267 725 0312 for camping at Kubu Island.

We strongly recommend Mafunje lodge in Kongola. This is wonderful place, wild but not so wild that you cannot stand it, and the owner offers amazing food and boat trips which are unforgettable. 00264 481 2477363. Please send them a text message if you want to communicate with them as they are quite deep in the bush, away from civilization, but a wonderful place. It is about 3 hours drive from Senyati. The owner's name is Dan. You have to drive to Kongola, when you come from Senyati, then at Kongola turn left, then drive about 12 km on that road, where you might see a sign Namusasha lodge. Mafunje is before Namushasha, however, if when you see the sign for Namusasha, you will know that you are on the right road.

What is the Malaria like at Senyati?

The rainy season in Botswana is Malaria season. That means the time from End November to End March/April. As far Senyati has never had a case of Malaria. We now have mosquito nets installed into all our chalets and we still recommend people to spray themselves with mosquito repellent. In 2013, Kasane had only 2 cases of Malaria.

Can one see animals at Senyati during December, January, February.

Yes, the elephant still come to Senyati, but not as many as you will see during dry season.

What kind of animals can one see at Senyati?

Of course Elephant, hyiena, jackal, buffalo, roan antelope, waterbok, honeybadger, porcupine, orix, steenbok, duiker, baboon, monkey, etc and a huge variety of birds, especially from December to April.

Will Senyati organise Vic Falls transfers and Chobe river cruises for guests.

Yes we do.

REGARDING VIC FALLS TRANSFER:

- Do we need to reserve it in advance ?

No you do not need to reserve it in advance. You can tell us after your arrival that you want to go to Vic Falls.

How much is it per person in detail (transfer, visa for the entrance in Zimbabwe, park entrance fee), and what currency can we use ?

It costs P500/pp for the transfer, then it costs USD30 for the visa if you are from Europe (South Africans do not pay this), then you have to pay USD30 for the entrance fee to the park.

How much time can we spend at Victoria Falls ?

You will be picked up from Senyati at 7 am in the morning and you will then be taken to Vic falls, which takes about 1 hour. Then you will be brought back to Senyati at about 4 pm. You will have enough time. You are welcome to tell the guide what time you want to be picked up from Vic Falls if you think you do not have enough time.

Which side is best to see the Vic Falls?

It is best viewed from the Zim side.

What are park fees at Vic Falls and what other expenses are involved?

South Africans do not pay for their visas. Other countries pay USD/70 for visa and everyone, including South Africans pay USD30 to go into the park.

How long does it take to Vic Falls from Senyati.

You will be picked up at Senyati at 7am by your guide. He will then accompany you or see that you are accompanied and you will return to Senyati around 3pm on the same afternoon.

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Concerning the Chobe River Cruise :

Does the tour begin from Kasane ? **Yes, the tour begins in Kasane. If you want to go, you will need at least 2 nights at Senyati as it starts at 2.45 and then ends at about 6.30 and you will then need to stay this night at Senyati. You can also do early morning trips or lunch trips, however, the most beautiful are the sunset cruise which starts at 2.45.**

If we go directly to the cruise before signing in at Senyati would it be possible or do we have to go first to Senyati Safari Camp ? **As long as you have paid your deposit and you have not registered at Senyati, it is no problem.**

Do we need to reserve it in advance ? **Yes, you will need to make a reservation in advance if you plan to go directly to the Boat Cruise, but if you first come to Senyati and only want to go on your next day at Senyati, then a reservation can be made at our desk. If you want to go there directly, we also recommend that you give us a call/sms/email the day before your arrival to remind us that you will be going there directly. Our phone number is 00267 7188 1306**

How much is it per person ? The cruise is: **P400/pp**

At what time does it usually start ? **It starts at 2.45 and it lasts about 3 hours or a bit more. The guide usually waits for the sunset as it is stunning.**

CHOBE NATIONAL PARK

P120/pp/day

Is there a doctor/hospital in Kasane?

Yes, we have both.

ACTIVITIES

ACTIVITIES IN AND AROUND KASANE AND VIC FALLS & WE CAN ASSIST YOU WITH THE BOOKING
CHOBE RIVER SUNSET CRUISE: P370/pp 3 HOUR TRIP/pp. Children pay the same price as regulation states that ONE PERSON PER SEAT because of safety concerns.

Boat trips can be booked in advance or on the day of arrival. Boats booked in advance are to be paid in advance. Prepare drinks and nice snackies for your trip...and don't forget to take something warm along.

CHOBE RIVER EARLY MORNING CRUISE: CHOBE RIVER SUNSET CRUISE: P370/pp 3 HOUR TRIP/pp. Children pay the same price as regulation states that ONE PERSON PER SEAT because of safety concerns.

TIGER FISHING ON THE 7 a.m. (time to be confirmed with boat man as it depends on the moon. All gear is provided. Rates for 2014 is P400/hour max three people fishing, P100/pp extra for those who do not want to fish. So, if you go fishing, divide this money by the amount of people and that is what you will pay per hour.

CHOBE RIVER AFTERNOON CRUISE: This is cruise is lovely for bird watchers as the river is very quiet and at 12:00 the chance is big to see Hippos outside the water walking. **CHOBE RIVER SUNSET CRUISE:** P380/pp 3 HOUR TRIP. Children pay the same price as regulation states that ONE PERSON PER SEAT because of safety concerns.

VIC FALLS TRIPS: We can organize these trips for you. 2014 prices are P500/pp/return trip. They will pick you up in the morning at 7 am at our office and bring you back at 4pm ish. If you want to do activities, you can tell them what you want to do and they will arrange the day accordingly. Activities

are White water rafting, walking with the lions, walking with elephants (not recommended as many clients told us this is an absolute rip off), bungee jumping, helicopter trips etc. etc. Take some snacks along. If you want to have a fantastic lunch and is not on a budget, I can organize for you to go for lunch or high tea at the Vic Falls hotel..the hotel visited by the Queen Mother and other Royalties..this is stunning. Expect to pay about EUR70/2 people for lunch and three drinks each...I would say it is worth it if you are not on a too tight budget.

THE FOLLOWING CAN BE BOOKED WHEN YOU GO BUT NOT PAID WITH US...WE ONLY ARRANGE FOR THE TRANSFER BUT OUR TRANSFER GUIDE WILL ARRANGE FOR THE BELOW ACTIVITIES

Bungee Jumping (111m high) single/tandem (USD105/USD130).

Canoeing and Kayaking

Half/full day trips along Zambezi River, USD60-USD75, overnight jaunts cost USD150.

Clay Pigeon Shooting-situated 3km from Vic Falls, these sessions are of international standards for both beginners and the experienced, Costs Start at USD55.

Fixed-Wing Flights—Flights range from USD80-USD160 depending on the type of craft and the route.

Flying Fox-Zip across the Batoka Gorge for just USD25.

Gorge Slide—this is a lot like the Flying Fox but you whizz down into the Batoka Gorge and back up the other side (single/tandem USD 35/45)..an adrenalin rush for starters.

Gorge Swing—for those who would like to bungee jump but who are not brave enough to do this...it is located at the Batoka Gorge.

Rafting—there are high-water runs through rapids 11 to 18 which are relatively mild and can be done between 1 July and 15 August. Wilder low-water runs operate from roughly 15 August to late December. Half/full-day trips cost about USD`110/125 and overnight trips about US164.

River-Boarding---How about lying on a boogie board and careering down the rapids? Waterfall Surfing as it is sometimes called costs from USD135/150 for a half/full day. The best time of the year for river boarding is February to June.

You can book through Wild Horizons: Tel: 44571 www.wildhorizons.co.zw

Are there any campsites you can recommend which are not too far from Senyati which are interesting?

Francistown – Woodlands, nice green lawns, good facilities and reasonably priced. Not many animals to see but a nice place to stay over. They have lodges too.

Namibia: Kongola: Mafunje. This is a very interesting place to stay, good river cruises..wild but not too wild that your wife will not like it. Dan runs a good, interesting place which you will love. You cannot call them, but you can sms them when you are here for availability.

Namibia: Chobe Camp: Don't confuse this with Chobe Safari Lodge, as this Chobe Camp is in Namibia. This is just outside the Namibian Border, when you go out from Botswana, the first road to the right. It costs about N\$180 +15% tax and the animal viewing there is good. They also have a tented campsite, which is a bit more expensive about N\$880 but as far as travelers are concerned, this is a lovely campsite and good value for money.