



**TRADE RELEASE – May 20, 2015**

**CANCELLATION OF FLIGHTS SW165/6/7/8 WDH-WVB-WDH DURING THE PERIOD OF MAY 31<sup>ST</sup> 2015 TO 9<sup>TH</sup> JUNE 2015**

Dear Trade Partners,

Air Namibia confirms the cancellation of selected domestic flights SW165/6/7/8 (WDH-WVB-WDH) during the period of 31<sup>st</sup> May 2015 to 9<sup>th</sup> June 2015 for aircraft maintenance purposes. This cancellation is only applicable to WDH-WVB flights operating on Mondays, Wednesdays, Fridays and Sundays.

In addition, flights SW143/5 (WDH-LUD/OMD-WDH) are to operate as indicated below;

| <u>Sector/s</u>                    | <u>Flight no.</u> | <u>Current times</u> | <u>New times</u>  | <u>Days of operation</u> | <u>Effective date</u>        |
|------------------------------------|-------------------|----------------------|-------------------|--------------------------|------------------------------|
| WDH-LUD/OMD                        | SW143/5           | • Departure 08:50;   | • Departure 13:30 | Mondays, Wednesdays      | • 31 May 2015 to 09 Jun 2015 |
| <b>NOTE: Namibia winter period</b> |                   |                      |                   |                          |                              |

**Conditions of the procedure**

- Passengers are to be rebooked at no fee on SW flights operating the same day.
- Rerouting to other airlines is not allowed.
- No provision of accommodation and/or transport.

**AUTHSW15M04005**

**Refund procedures:**

- Apply for full refund on your net/published fare level via your GDS and quote the following reference number:

**AUTHSW15M04005**

- Full refunds for unused tickets will be granted regardless of terms and conditions of the fare (even non-refundable tickets).
- Please note: all refunds must be processed within 7days from receipt of request for the refund by passenger.

You can contact any nearest Air Namibia reservation/ticketing office or at below offices for further details:

**NAMIBIA**

Tel: 00 264 61 299 6111

Email: [callcentre@airnamibia.aero](mailto:callcentre@airnamibia.aero)