



FOR IMMEDIATE RELEASE

11 July 2023

FlyNamibia Announces Discontinuation of Eros-Walvis Bay Domestic Flights

Windhoek – FlyNamibia regrets to announce the discontinuation of its domestic flights between Eros and Walvis Bay, effective from 1 August 2023. This decision comes after careful evaluation of the route's performance and regretfully necessitates the cancellation of these flights.

Despite our best efforts to improve the performance of the Eros-Walvis Bay route, it has become evident that the results did not meet our expectations. After thorough assessment and considering various factors, including passenger demand and operational viability, FlyNamibia has made the difficult decision to discontinue these flights.

We understand that this news may disappoint our valued passengers who have already made bookings. To ensure a smooth transition and minimise inconvenience, our dedicated Customer Service team will be reaching out to all affected passengers individually. We will provide suitable alternatives or arrange full refunds based on their preferences.

FlyNamibia appreciates the loyalty and support of our passengers throughout this journey, and we deeply regret any inconvenience caused by the discontinuation of the Eros-Walvis Bay flights. We remain committed to ensuring the satisfaction of our customers and will strive to assist them during this transition period.

FlyNamibia firmly believes that this step is necessary for the long-term sustainability and success of the airline. Despite this necessary adjustment, we remain committed to providing exceptional service on our remaining routes and upholding our commitment to excellence.

We will continue to maintain open lines of communication with our passengers providing regular updates on any further developments or changes that may arise. FlyNamibia sincerely appreciates the understanding and patience of our customers and stakeholders as we navigate this transition.

FlyNamibia currently operates domestic routes from Eros Airport in Windhoek to Ondangwa, Rundu, Katima Mulilo, Oranjemund and now Lüderitz, as well as a regional route between Hosea Kutako International Airport and Cape Town International. Flights can be booked through all major travel agencies, or directly via FlyNamibia's 24/7 contact centre at +264 83 339 0011. Customers can also visit www.flynamibia.com.na for online bookings.

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For more information, contact info@flynamibia.com.na

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