



We provide the destinations of choice for tourism in Africa

OFFICE OF THE MANAGING DIRECTOR

Notice

1 November 2022

Namibia Wildlife Resorts has taken note of complaints on social media platforms about some of its infrastructure and services, mainly within the Etosha National Park.

NWR would like to state that matters raised on infrastructure are being addressed through the organisation's renovation project recently announced. The upgrades being done across most of our resorts will, amongst other options, bring our lodges to modern standards. We have also taken note of the noise pollution complaints. NWR has a no-noise policy, and any noise from clients should be reported to the resort immediately. We will also strengthen supervision and security to control any other inconveniences better.

Lastly, NWR is an organisation that listens to and takes customer complaints seriously. For that, we ask that clients immediately share complaints with us or through tourism associations so that they can be addressed immediately.

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