

From the desk of Dr. André Schulz

13 January 2022

Dear Esteemed Business Partner,

A new year brings about a new season, and we look forward with hope and aspirations that we may see further signs of a global recovery taking place, rather sooner than later. I would like to take this opportunity in wishing you and your loved ones a prosperous and happy New Year and may we overcome those challenges which may present themselves.



Although 2022 has only just begun, we have already received some positive news for travelers from Southern Africa. As of **04 January 2022**, the German [Robert Koch Institute](#) has removed **South Africa and Namibia** as Areas of Variant of Concern, and has reclassified both the countries as **High Risk Areas**. With this reclassification, the following travel regulations apply for travelers from South Africa and Namibia to Germany:

- *All passengers must be in possession of the required valid travel documents*
- *all passengers (from the age of 6 years) must have one of the following medical certificates at the time of departure:*
 - *a proof of vaccination (analogue or digital proof of a vaccination series completed more than 14 days ago of a vaccine released by the German Paul Ehrlich Institute)*
 - *a proof of recovery (digital or analogue PCR-/LAMP-/TMA-test proof, which is at least 28 days and at most six months old)*
 - *a negative test result (PCR, antigen, RT-LAMP or TMA). The test must not have been carried out more than 48 hours before the scheduled departure time. If the test is an Antigen test, it must have been carried out within 48 hours before arrival in Germany*
- *additionally, an online registration on the website www.einreiseanmeldung.de is required*
- *all passengers must observe the local German quarantine regulations. Information on this can be found on the website of the [German Federal Ministry of Health](#)*
- *furthermore, all passengers with an international connecting flight must be aware of and comply with the entry regulations of the relevant destination country. Please refer to our page with current [worldwide entry regulations](#).*
- *surgical masks or face masks with the standard FFP2, FFP3, KN95 and N95, each without a valve and not made of fabric, are mandatory on all Lufthansa flights.*

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Throughout the difficult time after the detection of the Omicron variant, I am pleased to say that the airlines of the Lufthansa Group were able to maintain our important lifeline flights to/from South Africa and Namibia, without having to cancel any of our frequencies serving the region. This further underlines our commitment to our customers in Southern Africa. We have provided an overview of our regular flight schedule to/from South Africa below:

Route	Flight	Days operating	Departure	Arrival
Frankfurt — Johannesburg	LH572	DAILY	21:50	09:25+1
Johannesburg — Frankfurt	LH573	DAILY	19:40	05:30+1
Zurich — Johannesburg	LX284	DAILY	22:40	10:10+1
Johannesburg—Zurich	LX285	DAILY	20:25	06:10+1
Frankfurt — Cape Town	LH576	MON, WED, FRI, SAT, SUN	22:10	10:50+1
Cape Town — Frankfurt	LH577	MON, TUE, THU, SAT, SUN	18:20	05:25+1
Munich — Cape Town	LH574	TUE, THU, FRI, SAT, SUN,	17:45	06:00+1
Cape Town — Munich	LH575	MON, WED, FRI, SAT, SUN	09:40	20:00
Zurich — Cape Town	LX8084	MON, WED	22:35	10:55+1
Cape Town — Zurich	LX8085	TUE, THU	19:45	06:10+1

Furthermore, we shall maintain our flight schedule to Namibia, however, with a slight adjustment. From 23 January until 28 February 2022, due to operational requirements, we will reduce our capacity to/from Windhoek and offer four weekly flights. During this period, our Frankfurt—Windhoek flight 4Y132 will not operate on Sundays and our Windhoek—Frankfurt flight 4Y133 will not operate on Mondays. Thereafter, we will resume our five weekly frequencies as per the below table, prior to increasing our Namibia services to a daily flight schedule for our Summer 2022 flight plan.

Route	Flight	Days operating	Departure	Arrival
Frankfurt — Windhoek	4Y132	TUE, THU, FRI, SAT, SUN	21:40	09:05+1
Windhoek — Frankfurt	4Y133	MON, WED, FRI, SAT, SUN	20:00	05:20+1

Flexibility in times of uncertainty has always been key for us in the travel industry. We understand that many of our customers require such flexibility which is why I am pleased to advise that the Lufthansa Group has again extended our rebooking deadline for existing bookings through to 15 March 2022. An overview of our goodwill policy (**TWP 2107**) can be found [here](#).

I would like to thank our business partners and customers, not only for the wonderful support you gave the Lufthansa Group throughout the last year, but also for your understanding of the very challenging and volatile environment which we are faced with. I look forward to further strengthening and building upon our trustful relationship with you in 2022.

Yours in Travel,



Dr. André Schulz

General Manager Southern & East Africa