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OFFICE OF THE MANAGING DIRECTOR

MEDIA RELEASE

NWR EXCO evaluates renovation progress at Etosha resorts

Windhoek, 16 August 2020 – Between 10 – 12 August 2020, Namibia Wildlife Resorts (NWR) Managing Director Dr Matthias Ngwangwama along with members of his Executive Committee (EXCO) visited its Etosha National Park resorts to evaluate the renovation work that has been undertaken. During the visit, the Managing Director and the Executive team were joined by Mr Nelson Nghitaunapo, a representative of the Namibia Public Workers' Union (NAPWU) who are a key stakeholder. At each resort, engagements were held with staff members to get feedback on some of the challenges they have faced during these challenging few months.

Dr Ngwangwama and his Executive team started their trip at Dolomite which amongst others, had its ageing wooden deck and chalet canvas replaced. The revitalised resort, which is the only one on the Western side of the Etosha National Park has seen throngs of locals frequenting it since mid-May due to its seclusion. "I must say that over the past few months, I have had many clients personally email me appreciating the changes that have taken place at Dolomite resort" said Dr Ngwangwama.

The NWR Executive team also checked on the measures that the Ministry of Health and Social Services (MOHSS) had requested each tourism establishment to have in place. "I am pleased that when we visited Okaukuejo and our other resorts within the Etosha National park, I noticed that all our staff are adhering to the COVID-19 guidelines stipulated by MOHSS. This should assure our guests that their safety is our number one priority. Equally, I am happy with the progress that has been made with the renovations at the double rooms and waterhole chalets in Okaukuejo. These renovations show our resolve to provide our guests with the best experience in the park" said Mr Sebulon Chicalu, NWR Chief Operations Officer.


Directors: Ambassador L.N. lipumbu (Chairperson), J.W. Moore (Deputy Chairperson), E.R. Petersen, R. Putter, B.T. Schneider, E.S. Shifotoka, C.R. Williams

Dr Matthias M. Ngwangwama (Managing Director)
Charmaine Gaingos (Company Secretary)

Likewise, Halali is going to surprise old and new guests alike. With the internal team, the resort has been rejuvenated. The rooms have been refreshed, the camping facilities have been increased, and additional cooking facilities for overlanders have been added. "I was surprised by the changes that I saw at the resort. After having last visited it some time ago, it was great to see how the internal team has worked tirelessly to renew the resort. Even though the project is not yet complete, the changes done are out of this world" says Mr Mufaro Nesongano, NWR Corporate Communications, Online Media and Sponsorships Manager.

Over the years, NWR has been at the forefront of encouraging local travel by offering various specials. Between mid-May up until 31 August 2020, NWR reduced all its rates to N\$ 600 per room. "This special price was introduced to further make travel as affordable as possible during these challenging times. It was therefore very encouraging to see many families visiting us for the first time and others after many years. We, therefore, are very grateful with the feedback that we have received regarding the special and encourage those that have not utilised it to do so before it ends. For our clients that have made bookings and have not been able to visit us due to the travel restriction in some areas, we encourage them to move their booking to a later date at no cost" concludes Dr Ngwangwama.

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Mufaro Nesongano

Manager: Corporate Communications, Online Media and Sponsorships

Namibia Wildlife Resorts